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Synergy Alignment
Transparency
Consistency Strategy
Innovation Control
Integration Accountability
Empowerment
Service Efficiency
Effectiveness Education

IT Governance

- * Make IT decisions based on business value
- * View software as a service and IT as a strategic asset that delivers measurable returns
- * Integrate change and configuration management processes
- * Ensure availability and capacity to support current and future needs
- * Drive improvements throughout the entire service lifecycle

IT Service Management